

Roseann R. Bahr
1342 Fulmar Drive
Delray Beach, FL 33444
561-265-3964

May 3, 2005

American Van Lines
1919 NW 19th Street, #402
Ft. Lauderdale, FL 33311

Re: Services for move from: 3606 So. Ocean Blvd, 503A
Highland Beach, FL 33487

To: Above
Date: Monday, May 2, 2005

Dear Sir/Madam:

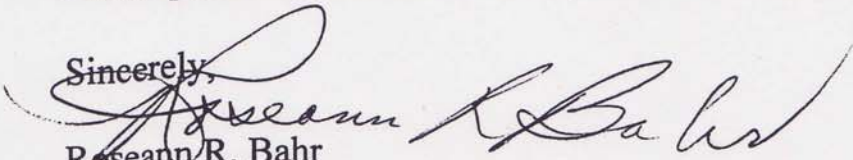
So often people will take the time to complain about whatever, but seldom do so when they are satisfied.

I would like to recommend these 3 men highly that helped me with my move. The Driver was Regon.

Moving is arduous at best, but they were asked to address a 5th floor elevator event, which I'm sure is more difficult than on ground. They did so without complaint.... When necessary, they helped each other without being asked.... They were considerate of my situation, and careful with the stuff to be moved. Their attitude was pleasant, and even fun at times, and I just plain liked them all.

Please pass this on to them as they are deserving of recognition.

Sincerely,


Roseann R. Bahr